HIPAA-COMPLIANT SECURE MESSAGING

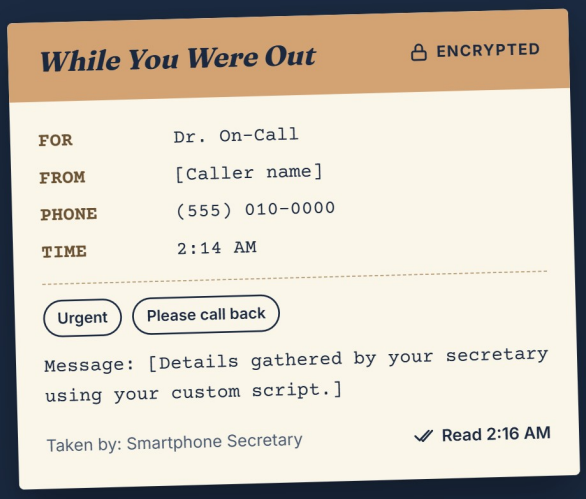
Your messages, sealed and delivered before the caller hangs up.

Our live telephone secretaries take the call, gather every detail, and send it straight to your phone as an encrypted message. No pager codes. No "call the service back." No patient information sitting in a plain text thread.

Only **$9.95** per month, per user

Call (888) 297-2700

Email us about secure messaging



WHY IT MATTERS

Pagers and plain texts weren't built for HIPAA.

For years the answering-service routine was simple: page the doctor, wait for a callback, read the message over the phone. It works, but it's slow, and the moment patient details go out by ordinary text or email, protected health information is exposed.

The Smartphone Secretary now sends every message through a HIPAA-compliant secure messaging app. Your full message arrives encrypted on your smartphone, with proof of when it was delivered and read, so you can act on it right away.

How it works

01

A live secretary answers

A real person picks up 24/7 and follows a script built for your practice or business, so every message has the details you need.

02

Sent encrypted to your phone

The complete message goes straight to the secure app on your smartphone, routed to whoever is on call at that hour.

03

You read it, we track it

The app keeps alerting you until you open it. If it still isn't read, we escalate and reach you another way.

BUILT-IN SAFEGUARDS

No more chasing callbacks. No more wondering if you got the message.

End-to-end encryption

Messages, photos and voice notes travel encrypted, built for protected health information.

Persistent alerts

Your phone keeps reminding you until you open the message. Nothing slips past at 2 AM.

Delivered-when-read

A message only counts as delivered once you've actually opened it, not just when it reaches your phone.

Automatic escalation

Still unread after the window you set? We escalate it, including calling you or your backup.

Full audit trail

Every message is logged: when it was sent, opened and answered, for complete accountability.

On-call routing

Give us your on-call schedule and each message goes to the right person, every shift.

WHO IT'S FOR

Made for medical. Ready for every business that guards client information.

Healthcare is where secure messaging is a must. But any business that handles private client details gets the same speed and peace of mind.

Medical practices
Physicians, specialists, after-hours on-call

Home health and hospice
Field nurses and care teams on the move

Legal
Confidential intake and client calls

HVAC and service trades
Emergency calls dispatched to technicians

Real estate
Buyer and seller details kept private

Small business
Every message organized in one app

WHAT OUR CLIENTS SAY

30

years in practice,

and most of them with The Smartphone Secretary answering the phones.

> “My practice is now 30 years young, and for most of those years we’ve relied on The Smartphone Secretary to answer, process and handle our after-hours calls.
>
> **Simply the best in the business!”**

HP

Dr. H. Patel
Medical practice · New York City

Ready to retire the pager?

Add secure messaging to your Smartphone Secretary service for **only $9.95 per month, per user**. We'll set up your app, your script and your on-call schedule.

Call (888) 297-2700

Visit smartphonesecretary.com

INSIDE THE SECURE MESSAGING APP

Every message we take, in one encrypted app that fits the way you work.

When a Smartphone Secretary takes a call for you, the message lands in a HIPAA- and HITECH-compliant secure messaging app. It's already on the devices you carry, and the settings are yours to choose.

iPhone iPad Apple Watch Android Web browser

Send and receive secure texts, photos, videos, voice recordings and PDFs.

SECURITY FIRST

Safer than a text message, in every way that counts.

Encrypted, and never left on the phone

Messages are encrypted end to end while they travel. Unlike regular texts, nothing is stored on the device itself.

Lost phone? Locked out in minutes

If a phone is lost or stolen, the app can be disabled remotely, then switched back on if the phone turns up.

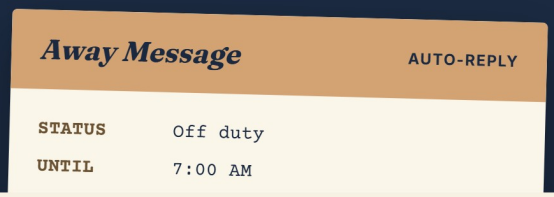
Password rules you control

Set lockouts after failed attempts, password expiration, limits on reusing old passwords and required character types.

YOUR NOTIFICATIONS, YOUR RULES

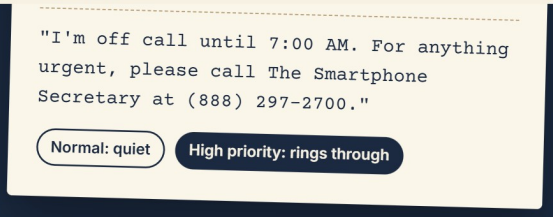
Off duty means off duty. Urgent still gets through.

- Turn notifications on or off right away, or schedule quiet hours



ahead of time.

- ✓ While you're off, an away message replies for you, written your way or picked from presets.
- ✓ Use different ringtones for normal and high-priority messages, so you know which is which without looking.
- ✓ High-priority messages can break through silent mode.



BUILT-IN ACCOUNTABILITY

Know exactly what happened to every message.

Read receipts show the moment a message is opened. Message history and audit reports record when each one was delivered, read and completed.

Managers get reporting on every message sent through the app, so nothing depends on "I never got it."

Little features that save a lot of time

Quick phrases

Save your most common replies and answer with one tap.

Contact circles

Group your contacts to message one person, a few, or the whole team at once.

Persistent alerts

The app keeps alerting until the message is opened or the set number of reminders is reached.

Protected dialing

Return calls from the app without giving out your personal cell number.

Custom links

Put the websites and web apps you use most right in the app menu.

Shared devices

Several staff can sign in on one device and each sees only their own messages. No shared logins or inboxes.

Not just for doctors.

HVAC techs, service crews, law offices and real estate teams use it too. Field staff can check the on-call schedule right in the app, and every client detail stays private.

See it on your own phone.

All of this for **only $9.95 per month, per user**. Call us and we'll walk you through the app, then set it up with your script and on-call schedule.

Call (888) 297-2700

Email for a demo